



Rohit Kumar <#####.k##@gmail.com>

Your Amazon.in Order [#]

1 message

Amazon.in <cs-reply@amazon.in>

Mon, Aug 10, 2015 at 3:34 PM

Reply-To: "cs-reply+A2D0679T1VVXW3@amazon.in" <cs-reply+A2D0679T1VVXW3@amazon.in>

To: Rohit Kumar <#####tk##@gmail.com>



[Your Account](#) | [Amazon.in](#)

Message From Customer Service

Hello,

Thank you for contacting amazon customer services.

We take these issues very seriously, and I'm happy to help you with this.

First, I'd recommend checking with the other authorized users of your card and by visiting Your Account (www.amazon.in/your-account) to review your order history. If you have a child, spouse, friend, relative, or co-worker who has access to your card number, perhaps they placed an order. If you recently sent a gift, or you placed an order for a back-ordered item that recently shipped, that order would appear in Your Account.

If you've already checked with others who have access to your card, and you don't see an order that matches the charge in Your Account, I'll need to get some information from you to begin our investigation. Please call us and provide the details mentioned below or send us a fax on +91-40-39922300: *

Note: Legal and privacy concerns limit the information we can release and to whom it can be released. Depending on the outcome of our investigation, you may still need to contact your bank to resolve this.

We look forward to assisting you.

I hope this helps. We look forward to seeing you again.

Warmest regards,
Manish T

Did I solve your problem??

To contact us about an unrelated issue, please visit the Help section of our website:

<http://www.amazon.in/help>

Your feedback is helping us build Earth's Most Customer-Centric Company.

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